



Applications Engineer

Digital Dynamics, Inc. (DDI) is growing and has a career opportunity for an experienced Application Engineer. Our company designs and manufactures real-time network-based machine and process controllers, which its customers incorporate into their products deployed worldwide. DDI products employ state of the art in hardware, firmware, and software engineering.

DDI, founded in 1977, is headquartered in Scotts Valley, CA, about 20 minutes south of Silicon Valley. DDI is an employee-owned (ESOP) company where employees share ownership of the company. Our employees describe the company as a collaborative environment with a small company feel in a great location.

The position will be full-time, with a competitive benefits package.

Responsibilities

This position serves as the lead technical support person for DDI to its customers. They will engage directly with customers to provide pre-sale application and postsale technical customer support for DDI products, including:

- Defining new application requirements, then derive solutions from DDI's standard product offering and leveraging DDI's unique capabilities in customization.
- Offering technical support to customers.
- Supporting continuous improvement in consideration of new features and products by articulating unique customer application requirements to the DDI product marketing and engineering teams.
- Creating DDI product demonstration kits enabling hands-on evaluation and training.
- Assist in creating and managing product support documentation and technical datasheets.
- Contributing to the creation of application notes, customer training material, and white papers.
- Attending trade shows, conferences, and seminars in support of DDI marketing initiatives.

Requirements

- BS or MS degree in Engineering
- At least five years' experience as an Applications Engineer in a similar role
- Strong verbal and written communication skills

If you are qualified and interested in this job opportunity, please email your resume to Jobs@DigitalDynamics.com or complete the [application form](#).